



FITNESS MANAGEMENT TRAINING SERVICE AGREEMENT

ACN 58612481526

How this Membership Works

Each site it to have their own membership package, the team can use the same log in to view the library. Within that site, training is to be allocated by the owner or manager to help assist grow the skills, confidence, systems, processes and operations of the business. We recommend that each staff member is allocated at least one training module per week and reports back to senior coordinators or manager's the takeaway of the week or a discussion is held in the next team meeting. Staff will view and review the same sessions overtime as they need to, based on their needs and performance. Sales Essentials is recommended as an induction for all staff.

Membership Options

Membership package options are outlined on the website. Each separate location is to have its own membership. Memberships cannot be shared between separate sites. Failure to select the most appropriate package will result in the difference of the correct package being invoiced and the ongoing program changed automatically by Fitness Management Training.

Payment

The purchaser will pay by their nominated account or credit card via the online option for the services agreed to in this Agreement. Debits are weekly or monthly for the following period selected upon purchase.

Failed payments will result in the collection of the original missed payments and any failed payment fees owing by the direct debit provider.

Training and Support

Training and support is given to your business and team to implement and grow your business. Responsibility lies on the business owner, director or manager to facilitate the ongoing development of the training, and maximise these resources for the growth of the team and the business.

The terms on this Agreement constitute the full agreement between you and us, and no oral promises are made part of it. If any part of this Agreement is declared invalid by law, neither you nor we will lose any rights contained in the remaining provisions of this Agreement.

Weekly payments represent the cost of having use of the services available to you for that period. If you fail to use these services, you are not relieved of your payment obligation, regardless of the circumstances, except as provided for in this Agreement. The nominated services fee will apply unless Fitness Management Training provides you with a minimum of 60 days written notice of fee changes.

We reserve the right to add or delete services and amenities as reasonably warranted.
All pricing for packages are inclusive of GST.

Termination

Four weeks notice in writing to admin@fitnessmanagementtraining.com.au is required to cancel all services after the minimum term has been completed. The membership and services will not stop automatically after this time.

Failure to adhere to the minimum term will result in early termination fees of 8 weeks payments owing to Fitness Management Training. This also applies if more than 8 weeks of failed payments occur and will be charged additional to the outstanding payments and the membership cancelled.

Comfort Guarantee

We believe so passionately in this proven training program and successfully tried and tested systems, that after 30 days and after completing 8 training sessions that if you do not find any benefit to your team, club or studio, we'll not only cancel your training membership but refund your first month too.